



Privacy Statement

Refresh Property Solutions Ltd

1. Refresh will comply with all of our obligations under applicable Data Protection Legislation.
2. In order that Refresh may perform its obligations to you, Refresh will collect and use information relating to you.
3. Information which you provide or we hold may be used by us, our employees, subcontractors and/or our agents:
 - a. For the purposes of attending your property;
 - b. To help identify you when you call us;
 - c. For contacting you in writing and/or by e-mail and by phone with information about other services and products offered by us where you have consented;
 - d. To detect and prevent crime, fraud and loss;
 - e. For health and safety and risk assessment;
 - f. For administering accounts;
4. In order to protect your privacy, you may be asked to provide suitable proof of identification. If any of your details are incorrect please let us know and we will amend them.
5. You have the right to ask for a copy of your personal data. If you wish to avail of this right, you should submit a written request to :

Data Protection Officer

Refresh Property Solutions Ltd

Unit 2 Bellsbridge Business Park

100 Ladas Drive

Belfast

BT6 9FH

Or by email at: info@refreshni.com

6. Should at any stage you decide that you would no longer like to hear from us or if you would like to have your data removed from our systems, you can do this by notifying us in writing at the above postal address or via e-mail at info@refreshni.com or by phone on 02890993485.